

Rental Terms and Conditions

Please read the terms and conditions below before booking. Should you not understand anything please do not hesitate to call. In any dispute you will be deemed to have read and understood all the conditions.

- 1. Booking:** The dates that you have requested will be held for a period of 7 days for you, within which time we must receive a completed and signed agreement and a non-returnable booking deposit which is a percentage of the total rental cost. Bookings through Holidays France Direct can only be paid by bank transfer whereas Home Away offer in addition their online secure payment system. When we receive your agreement and deposit we will send you an e-mail confirmation. The remainder of the rental cost, plus a refundable security deposit must be paid no later than eight weeks before the rental period. After which time you will receive an e-mail confirming the total payment, directions to the property and other arrival information.
- 2. Damage and Security deposit:** Please tell us of any damage to any furniture or equipment within 24 hours of your arrival, after which time you may be held responsible. We require a security deposit which is payable with the balance. You must tell us of any damage caused by you as soon as possible. Your security deposit will be returned within two weeks of your departure provided no significant damage has occurred. Small damages can be replaced or paid for in cash.
- 3. Insurance:** We do not operate any form of cancellation or travel insurance and you should obtain your own insurance for your holiday.
- 4. Cancellation:** If you cancel the holiday we will make every effort to re-book however you may be liable for some or all of the cost.
- 5. Arrivals and Departures:** You are requested to arrive after 4pm and depart on or before 10am. Please take into account usual working hours when booking flights so that one of our staff can greet you on arrival. Unusual hours of arrival and departure may be arranged, by agreement, at an additional cost. At the end of the rental period the property should be left in a similar condition to that in which it was found. Any additional cleaning costs may be deducted from the security deposit.
- 6. What's Included:** Electricity, water, heating, and BBQ gas (where applicable), Bed and bath linen for each complete week is provided. **Please note that swimming/beach towels are not provided in all villas.**
- 7. Termination:** We reserve the right to terminate without notice where the behavior of the client or members of his/her party is causing annoyance, distress, damage or danger to the property or third party. No refunds will be paid in this event. We also reserve the right to ask clients to leave a property that is over-occupied. The occupancy is clearly stated on the property descriptions.
- 8. Pets:** None of our villas allow pets, unless by special agreement.
- 9. Smoking:** Allowed only outside or on the balconies of our villas
- 10. Problems:** In the event of any problems arising during your stay please inform us at once.