

Larrival Cottage - Terms & Conditions

NB: we have two friendly but bouncy dogs and regret we are unable to accept families with young children. Families with teenagers who are comfortable with dogs are very welcome.

Prices: Prices payable are those indicated on the Holiday France Direct website at the time of initial booking and include: electricity/heating and water charges; bed linen and towels; welcome pack.

Confirmation and Deposit: After checking availability (by email or telephone) please complete the booking form, sign and return it by email or post. To secure the booking we will require a non-refundable deposit of 25% of the total accommodation cost payable by cheque or (preferably) bank transfer at the time of the booking.

By completing and emailing or posting the booking form you confirm that you have read and understood and agreed to our Terms and Conditions.

Payment of Balance: The balance of 75% plus the returnable security deposit of £150 (see below) must be received by us 6 weeks prior to your arrival date. We reserve the right to cancel the booking if payment is not received within the agreed time.

Payment in full is required for bookings made less than 6 weeks before their start date.

Returnable Security Deposit: The property on arrival will be clean and tidy and the hirer is responsible for leaving the property in a clean and tidy condition on departure. Failure to do so may incur extra charges. We reserve the right to make a retention from the £150 security deposit and, if insufficient, to invoice all additional charges to cover breakages, losses or damage to the property or its contents. The security deposit (if necessary minus any retention) will be returned to you following inspection of the property within two weeks of your departure.

Breakages: please let us know straight away if something is not working properly or is broken so we can deal with it immediately. Please do not repair things yourselves. All broken items should be replaced with a similar object or paid for separately before leaving.

Cancellation Policy: Our receipt of your signed booking form and deposit confirms your holiday with us. Cancellations should be made in writing. You are strongly advised to take out holiday cancellation insurance.

Cancellation before holiday	Amount of holiday cost retained
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Up to 3 weeks before	25%
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Between 1-3 weeks	50%
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During week before	75%
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Day before or "no show"	100%
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If we are able to relet the cottage we may be able to reimburse all / part of your retained monies (this will depend on number of days relet and price at which we are able to let).

If in the unlikely event we have to cancel your booking for any reason, any monies paid will be refunded in full.

Booking Period: The property will be available from 4pm on the date of arrival and must be vacated by 10am on the date of departure. Bookings are from Saturday to Saturday unless alternative arrangements have been agreed. If you book for a two week period the cottage will be cleaned and linen changed on the Saturday of the middle weekend.

Conditions of Use: Use of the accommodation, equipment and any other amenities on site is entirely at the hirer's risk and no responsibility can be accepted for any loss, damage or physical accident to the user's or any other visitors' person or belongings, including cars.

Insurance: You are strongly advised to take out comprehensive travel/holiday insurance before departure, including cancellation

cover. We cannot accept responsibility for losses or damage caused by events beyond our control such as strikes, industrial disputes, airport or port closures, fire, flood and other natural disasters.

Pets and smoking policy: Sorry, as we have two friendly but boisterous dogs, no pets allowed. And no smoking.

Property and Facilities: While every care is taken to provide an accurate written and photographic description of the property and facilities, from time to time there may be alterations made. The hirer must accept that no refunds are available for such variations. We are also surrounded by working arable farms (which is a considerable part of the gite's attraction) but also please expect to experience the sights, sounds and (sometimes) smells of the countryside which accompany this.

Sue and Tod Hedinger