

# Booking Contract

**Between:**  
(Holiday Property Owner)

M and Mme J. Milton
La Varenne, 24300 St Front la Rivière, Dordogne France

**And:**  
(Name and Address)


PLEASE NOTE: All bookings are subject to the conditions attached and must be accompanied by the appropriate deposit unless the booking is made within 8 weeks of the commencement of the let when the total rental should be enclosed, together with the Security Bond.

## Owner Contact Details

Email:  
Telephone:

bookings@bellemaison24.co.uk
+33 (0)5 53 60 94 36 or UK 0844 284 2408

## Holidaymaker Contact Details

Email:  
Telephone:

UK Landline	Mobile in France

## Guest Details

Total in party:

	[Maximum 10]
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Total Adults in party:

	[Maximum 8]
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Total Children in party:

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Details of any Pet(s):

NONE
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Full names of persons in party  
(with ages of any children):

1.
2.
3.
4.
5.
6.
7.
8.
9.
10.

## The Booking

Holiday Property Address:

La Varenne Gîte, 24300 St Front la Rivière, Dordogne France
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Booked from:

	"Arrival"
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To:

S	"Departure"
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Estimated time of arrival:

	[Earliest 16:00]
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Estimated departure time:

	[Latest 09:30]
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## Other Information

*Please note anything else you think we may need to know during your stay:*


## Costs of rental and Payment Methods

The Rental price is:	<b>As quoted.</b>
Water:	<b>Included.</b>
Energy:	<b>Included.</b>
Mid-stay cleaning/bed changes:	<b>Not included</b> - may be booked, with notice, for an additional charge.
Use of bed linen:	<b>Included.</b>
Use of Towels:	<b>Included.</b>
Use of Swimming Towels:	<b>Included.</b>
WiFi	<b>Included.</b>
Use of Pool:	<b>Included</b> (shared occasionally with owners.)
Taxe d'hébergement:	<b>Included for 2 adults.</b> 'Tourist Tax' levied by the Communauté de Communes du Périgord Vert Nontron to all visitors to the region: 0,715€ per adult /night in 4* accommodation in 2016.
Security Bond:	<b>£250</b> payable with balance of rental, or 2 weeks before arrival. This will be banked, and returned (less any damages) after departure. <i>We understand accidents happen.</i> Should anything be damaged or broken during your stay, please let us know. We will let you know the cost of repair/replacement/cleaning and deduct it from your bond.

I will transfer £250 ("the Initial Deposit") as deposit of £\_\_\_\_\_ ("the Rental") to the account of Mrs Joy Milton  
Sort Code 16 60 50  
Account Number 10161672  
Bank Branch address One Account, Woodland Place, Pinetrees Road, Norwich NR7 9EJ

I agree to forward payment of £\_\_\_\_\_ (as the remaining balance of rent) eight weeks prior to the letting **or earlier.**

I agree to forward payment of £250 (as the Security Bond) two weeks prior to the letting **or earlier.**

I have read and accepted the Terms and Conditions attached and I warrant that I am over 18 years of age and accept that my booking is for the holiday period stated above.

Holidaymaker

Signed

Date

Property owner

Signed

Date

ADDITIONAL INFORMATION: If you need any further information on the property or facilities please do not hesitate to contact us. Please return this form as quickly as possible. If you require a receipt for your subsequent full payment please let us know.

*Thank you!*

# Accommodation Booking Terms and Conditions

Your contract is with Joy and John Milton (“we”, “us” and “our” in these Booking Conditions) for the property known as La Varenne Gîte (“the Property”). References to “you” or “your” are references to the person making the booking and all members of the holiday party. References to “written” are references to posted and emailed communications.

These Booking Conditions form the basis of your contract with us so please read them carefully. Nothing in these Booking Conditions affects your normal statutory rights.

## 1. Making your booking

When you book the Property with us you should return the completed Booking Form to us together with your payment for the Initial Deposit. Please note that the Initial Deposit is only refundable if you cancel your booking within seven days of receiving our written confirmation of your booking.

Your booking is made as a consumer for the purpose of a holiday and you acknowledge that no liability can be accepted for any business losses howsoever suffered or incurred by you.

Once the completed Booking Form and the Initial Deposit have been received and accepted by us, we will issue you with our written confirmation. The contract between us will only be formed when we send you our written confirmation and is subject to these terms and conditions. We reserve the right to refuse any booking prior to the issue of our written confirmation. If we do this we will promptly refund any money you have paid to us.

You should carefully check the details of our written confirmation and inform us immediately of any errors or omissions.

## 2. Paying for your booking

You are required to send to us your payment for the balance of the Rental at least eight weeks prior to the Arrival Date as set out in our written confirmation.

You are required to provide the Security Bond on arrival. If you fail to make a payment due to us in full and on time we may treat your booking as cancelled by you.

We will hold the Security Bond to be applied against the reasonable cleaning and/or replacement of the property, furnishings, fixtures and fittings. We will return the Security Bond to you within 14 days of the return of the keys to us, less any deductions in accordance with the conditions listed above.

## 3. If you cancel or amend your booking

If you need to cancel or amend your booking you must telephone us on the number shown on our written confirmation as soon as possible.

You will also be required to confirm your cancellation in writing to the addresses shown on our written confirmation. A cancellation will not take effect until we receive written confirmation from you.

If you cancel your booking within seven days of receiving our written confirmation, we will refund the balance of any money you have paid us. After such period, if you cancel your booking more than eight weeks prior to the Arrival Date, we will retain the Initial Deposit and refund the balance of any money you have paid to us.

If you cancel your booking less than eight weeks prior to the Arrival Date, we reserve the right to retain the Initial Deposit and the Rental, and refund the balance of any money you have paid to us. In these circumstances we will refund the Rental (less any additional costs incurred) to you if we are able to secure an alternative booking for the Property.

## 4. If we cancel or amend your booking

We would not expect to have to make any changes to your booking, but sometimes problems occur and we do have to make alterations or, very occasionally cancel bookings. If this does happen, we will contact you as soon as is reasonably practical and inform you of the cancellation or the change to your booking and, if it is necessary to cancel your booking, we will refund the balance of any money you have paid us.

## 5. Your accommodation

You can arrive at your accommodation after 16:00 hours on the Arrival Date of your holiday and you must leave by 10:00 hours on the Departure Date.

If your arrival will be delayed, you must contact the person whose details are given on our booking confirmation so that alternative arrangements can be made. If you fail to do so you may not be able to gain access to the Property. If you fail to arrive by midday on the day after the Arrival Date and you do not advise the contact of your anticipated late arrival we may treat the booking as having been cancelled by you.

## **6. Your obligations**

You agree to comply with the Regulations set out in the property manual and any other regulations reasonably made from time to time and ensure that they are observed by all members of your party.

You agree to keep and leave the Property and the furnishings, kitchen equipment, crockery, glasses, bedding and towels clean and in good condition.

You agree neither to cause any damage to the walls, doors or windows of the Property nor to do anything that may be reasonably considered to cause a nuisance or annoyance to us or to any other occupier of adjoining or neighbouring properties.

You agree to take all necessary steps to safeguard your personal property. No liability to you is accepted in respect of damage to or loss of such property, except where the damage or loss is caused by our negligence.

You agree to ensure that each member of your party is covered by comprehensive travel insurance (including cancellation, flight delays, loss and damage to baggage and other property) and health insurance (including evacuation and repatriation coverage).

You agree to provide appropriate insurance cover for the holiday property and contents, or to confirm that you are on a short term holiday and have a permanent residence elsewhere.

You cannot allow more people to stay in the Property than expressly authorised, nor can you significantly change the makeup of the party during your stay in the Property, nor can you take your pet into the Property unless it has been arranged in advance and it is shown on your confirmation. If you do so, we can refuse to hand over the Property to you, or can require you to leave it. We will treat any of these circumstances as a cancellation of the booking by you.

You agree to allow us or any representative of ours access at any reasonable time during your stay for the purpose of essential repairs.

## **7. Complaints**

Every effort has been made to ensure that you have an enjoyable and memorable holiday. If however, you have any cause for complaint it is important that remedial action is taken as soon as possible.

It is essential that you contact us if any problem arises so that it can be speedily resolved. It is often extremely difficult (and sometimes impossible) to resolve difficulties properly unless we are promptly notified. Discussion of any criticisms with us whilst you are in residence will usually enable shortcomings to be rectified straightaway. In particular, complaints of a transient nature (for example, regarding preparation or heating of the Property) cannot possibly be investigated unless registered whilst you are in residence.

If any complaint cannot be resolved during your holiday, you must write to us with full details within 28 days of the end of it.

## **8. Our liability**

Our maximum liability for losses you suffer as a result of us acting in breach of these terms and conditions is strictly limited to £250 and any losses which are a foreseeable consequence of us breaking the agreement. Losses are foreseeable where they could be contemplated by you and us at the time your order is accepted by us.

This does not include or limit in any way our liability for death or personal injury caused by our negligence or for fraud or fraudulent misrepresentation; or for any matter for which it would be illegal for us to exclude, or attempt to exclude, our liability.

## **9. Law**

The contract between you and us is governed by the law of France and we both agree that any dispute, matter or other issue which arises between us will be dealt with by the French Courts.